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February 12, 2010

IMPORTANT NOTICE REGARDING COMPLIANCE & REPORTING

Public Service Commission
State of South Carolina
101 Executive Center Drive
Columbia, SC 29210

RE: UCN, Inc., d/b/a inContact, Inc.
Annual Information of South Carolina Operations
For Interexchange Companies and AOS'
Telecommunications Company Annual Report
For the Year Ended December 31, 2009

To Whom It May Concern:

This letter is being sent to request a 30 day extension of the filing deadline of the Annual Information of South Carolina Operations for Interexchange Companies and AOS' and for the Telecommunications Company Annual Report on behalf of UCN, Inc. UCN will not have its year-end financial statements completed by the Commission deadline, and will therefore not have the information that is requested by the Commission available by April 1, 2010.

Please contact Meghan Ruwet at (303) 663-0102 or mtr@commlawgroup.com with any questions concerning this filing. Thank you for your assistance in this matter.

Sincerely,

Meghan Ruwet
The Compliance Group
Consultant
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2/12/10
DMS